

MUHAMAD ARIF

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Summary

IT Support oriented fresh graduate with hands-on experience in Windows installation, printer setup, hardware and software troubleshooting, and basic network configuration. Proficient in MySQL database management, PHP, Laravel, and front-end development (HTML, CSS, JavaScript). Detail-oriented, fast learner, and able to work effectively under deadlines.

Education

STTIKOM Insan Unggul Cilegon

2021 - 2025

Information Systems

GPA: 3.40 / 4.00

Work Experience

Dana Pensiun Krakatau Steel – Intern SDM

July 2024

- Managing Retirement Participant Data
- Assisting with the Recruitment Process
- Creating Documents for Archives

Organizational Experience

LDK Nurysahid IU (2024 - 2025) | Head of Division Syiar

LDK Nurysahid IU (2023 - 2024) | Member of Division Syiar

LDK Nurysahid IU (2022 - 2023) | Member of Division Syiar

LDK Nurysahid IU (2021 - 2022) | Member

Amorza.ec (2019-2021) | Desain Grafis

Rohis Baituttalim MAN 2 Cilegon (2019 - 2020) | Member

Skills

Hard Skills: Windows Installation & Troubleshooting, Hardware & Software Installation, Printer Setup & Maintenance, PHP & Laravel Framework, MySQL Database Management, Front-End Development (HTML, CSS, JavaScript), Basic Network Configuration (LAN, IP, Sharing)

Soft Skills: Time Management and Discipline, Communication, Teamwork and Collaboration, Problem-Solving in Daily Operations

Certificate

BWA - Python Dasar

2025

BWA - PHP Dasar

2025

LSP TIK Nusantara - Junior Programmer Certification

2025

Codi - Cybersecurity

2025

MySkill - CSS Dasar

2024

MySkill - HTML Dasar

2023